



Office of the City Manager

May 30, 2023

Dear City of Litchfield Park Residents,

On July 1, 2023, the City will begin its new contract with WM (formerly Waste Management) for refuse/recycling services. This is the first agreement since 2016 and there are many changes. This letter provides an overview of the upcoming changes. WM will send a mailer in mid-June with more information.

- By law, all city residents must use the city-contracted provider (WM). Commercial businesses must have a contracted provider but can select their own provider. The city included commercial businesses in our Request for Proposal (RFP), so they may use our rates as part of their contract, should they choose to use WM.
- Beginning July 1, 2023, residential refuse customers will pay the following rates:
  - \$24.83 (per-month) for rolling-can customers
  - \$44.93 (per-month) for in-ground customers
- Rolling-can customers will see a rate decrease from current rates, while in-ground customers will see a rate increase from current rates. Manual emptying of in-ground cans takes three times the amount of time to service versus the automated emptying of rolling-cans. The in-ground customer rates will now reflect the additional time and labor charges associated with servicing them. Customers choosing to switch from in-ground to rolling-cans will be provided with new containers free of charge from WM upon request.
- Customers may also choose to have two refuse containers instead of one refuse and one recycle. WM will swap recycling containers for an additional trash container at no cost.
- WM will continue to provide twice a week garbage service and once a week recycling service on the current collection schedule.
- All rolling-can customers must use WM-provided containers, either 96 gallon or 65 gallon wheeled cans. Either size is the same price monthly. Other size cans or individually owned cans will not be serviced. (This does not apply to in-ground customers.)
- Citizens may request additional refuse or recycling cans for an additional fee through WM.
- Bulk pickup will change to (six) 6 times per year, upon customer request.

WM will send additional information including contact information for requesting a change from in-ground or personal rolling-cans and instructions for scheduling bulk pickup in mid-June.

For questions on the city refuse contract, please email Allison at [agarvey@litchfieldpark.gov](mailto:agarvey@litchfieldpark.gov) or contact City Hall at 623-935-5033.

Please see the enclosed Frequently Asked Questions document.

Respectfully,

Matthew C. Williams

City Manager, City of Litchfield Park